



Case Study: Alteris Group - Using QA for Digital Revenue Assurance

“QAC brought the ability to jump in immediately and produce usable results within hours. Their QA knowledge and understanding of our Digital agency business were critical to our mutual success”

- David McDowall, Digital Solutions Manager

CHALLENGE & TEST REQUIREMENTS

- Alteris was bringing a new product to market with specific quality and performance requirements and required functional validation, user role testing, and a load test
- In addition to their own QA team and process, an independent validation of core functionality was required given the criticality of the client’s business
- There was only 1 week to identify critical usability and functional defects, remediate, and deploy followed by 2 days of load test and 4 days of role testing

SOLUTION & APPROACH

- QAC engaged an “On Demand” Team of Testing Specialists over 3 sessions, including functional, user roles, and load testing
- Team planned and executed functional and usability tests based on context provided
- QAC team identified multiple platforms to execute the planned test scenarios on

RESULTS

- ✓ Immediate start with rapid, daily feedback
- ✓ A total of 517 test scenarios were executed on 2 desktop browsers during the first engagement
- ✓ A total of 3528 actions were validated during the second engagement across 20 permission levels
- ✓ 90 consolidated Defects were identified and reported in 15 days of testing

BENEFITS

- ✓ Low friction start with immediate results
- ✓ No long-term project scope and contract, only pay for hours used
- ✓ Load Test executed from scratch in 2 days

